



Bihar Rajya Madhayan Bhojan Yojana Samiti
Mid-day Meal Scheme
Education Department,
Government of Bihar , Patna
Premises of Bihar Text Book Corporation, Budh Marg ,Patna-1

Tender Document for Procurement of Tablet PC

Bihar Rajya Madhayan bhojan yojana samiti , Education department, Government of Bihar intends to procure Tablet PC for monitoring the mid-day meal scheme. Therefore, this Department invites Technical and Commercial bids (two bid system) in separately sealed envelop, the detailed RFP may be downloaded from the website as per the details given below:-

Cost of Tender Document (non-refundable)	:	Rs. 500 /-(only bank Draft) in favor of Bihar Rajya Madhayan bhojan yojana samiti, payable at patna
Date of Tender Notification	:	10.05.2013
Last Date and time for Receipt of Tender:	:	24th May, 2013 time till 3.00 PM
Date of Time of Opening of Tender	:	27th May, 2013 time 11 A.M
Telephone Number	:	0612 -2231005, 2231006, 2231007
Fax Number	:	0612-2230025
Web Site	:	mdmsbihar.org
E-Mail Address	:	mdmsbihar@gmail.com

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Annexure:- A

Eligibility Criteria & Mandatory Conditions

NOTE: The bid documents are not transferable and the firm's seal and signature of the authorized official must appear on all papers and envelopes submitted.

1. Bid shall be submitted in TWO PARTS, viz. **Technical Bid** comprising (i) EMD should be in form of Bank Guarantee / Demand draft drawn in favor of The Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti , Patna; (ii) technical details, compliances etc. as enumerated in the tender document & and **Financial Bid**. The bid should be submitted in properly wax sealed covers indicating the Bid detail. Address of the firm submitting the tender and the officer to whom the tender is addressed, must appear distinctly on both the inner and outer sealed covers, indicating also on each envelop TECHNICAL BID/FINANCIAL BID as may be applicable. The technical proposal must not include any document / information related to financial proposal.
2. Tenders will not be accepted without the specified earnest money Tenders received after the prescribed time and date will not be accepted & considered
3. Bidder, either manufacturer or its authorized dealer, should be an ISO 9001 & 27001 certified company.
4. Authorization certificate of the OEM of quoted Tablet PC brand, in case bidder is not manufacturer itself, specific to this tender.
5. The Bidder will have to submit invariably VAT/sales tax registration number from the Commercial Taxes Officer concerned without which the tenders will not be considered. The Bidder will also submit the latest VAT/Sales Tax clearance certificate.
6. The Bidder should have experience in terms of sales of Laptop/Tablet PC/GPS & GPRS device/Touch Pad/ in any Government / PSU department in India, valued minimum Rupees seventy five lacs in single order in last three per years (10-11, 11-12, 12-13), having installation / supplies upto district level of Bihar.
7. Bidder to enclose Copy of PAN/TIN number.
8. Bidder should have a service office in Bihar with complete contact details.
9. The quoted brand / OEM should have been into business of tablet PC manufacturing for at least three years as on date of bidding.
10. The quoted brand / OEM should have Service Network in Bihar, minimum fifty locations. Bidder to enclose list under seal of OEM with **bidders list of district level engineers**.
11. The quoted brand / OEM should have been into business operation in India, through their direct sales and service offices in India, for minimum five years as on date of bidding. Proof to be enclosed.
12. The bidder is required to submit a sample unit, strictly as per tendered specks, for technical evaluation, testing the performance of application developed and or being used by the department. This will be part of technical evaluation and Tablet PCs found to be best suited for the application will only be approved and remaining will not be considered as technically qualified.
13. The quoted brand / OEM should be ISO 9001:2008 certified .
14. Bidder to enclose Technical Literature along with a printout, of the quoted Tablet PC directly taken from the OEM official website, having details exactly as per tendered specification. The printout should clearly show the URL of the website and date of download, duly verifiable during evaluation from the same website.
15. Bidder if not OEM then compliance of specifications should be under signature of OEM
16. Bidding company should have been into existence for atleast five years as on date of bidding.



17. Bidder should enclose Proof of annual turnover (Audited Balance Sheet) of having average yearly turnover of Rupees five crores in three financial years (10-11, 11-12, 12-13).
18. Bidder should have a valid PAN/TAN number from Income Tax department as on tender publishing date along with the Technical Bid;
19. Banker's details of tendering FIRM / Bidder should be clearly mentioned;
20. Warranty of the quoted Tablet PC (including battery) shall be minimum three years onsite and one year onsite on accessories. The Supplier of Tablet PCs **shall keep at least 2% equipment as spare**, to provide immediate replacement, with the service centre during the warranty period.
21. Earnest Money (EMD) of **Rs 2,00,000.00 (Two lacs)**, in the form of Bank Guarantee / demand draft only, drawn in favor of **The Secretary, Bihar Rajya Madhayahan Bhojan Yojana samiti , Patna**
22. In the case of bidders whose bids are accepted for undertaking the work assigned for this tender, this successful bidder will submit a Performance Security deposit, which will be equal to 5% (Five percent) of the contract price that the bidder has quoted in Financial Bid. The same would have to be in form of irrevocable valid Bank Guarantee for the entire warranty period and would have to be submitted within 15 days from the issuance of the work order.
23. Earnest Money Deposit of the successful bidder will be refunded on receipt of Performance Security Deposit from the bidder.
24. This is a turnkey based tender. Bidder must quote for all items.
25. This is a tender invitation for turnkey based requirement. Therefore bidder must quote and qualify for all required items.
26. No partial compliance of any terms, specification, etc. permitted partial compliance and deviation of any terms and or condition will automatically lead to rejection.

1. Evaluation of Commercial bids

The commercial bids of only the technically qualified bidder will only be opened as per the evaluation criteria .Commercially L1 (Lowest Bidder) will be the successful bidder.

Annexure:- B

TERMS OF PAYMENT

The payment to the bidder shall be made as under:

S.No.	% Payment	Condition/ Event
.	90 % including vat after TDS deduction	On delivery & Inspection and testing of items
2.	10 % including vat after TDS deduction	On successful working condition of items after one month

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Note:

- ✓ No Advance payment shall be made.
- ✓ Payment would be made for actual ordered quantity supplied
- ✓ No Transportation charge shall be made to bidder

Other Instructions :-

01. Rates: Rates quoted should be on F.O.R rate district level on Door Delivery basis.
02. Validity: Quoted rates must valid for 90 days.
03. Delivery: Unless otherwise stated delivery of goods will have to be within Four weeks from the date of issue of the Purchase Order. All aspects of safe delivery shall be the exclusive responsibility of the OEM/Bidder. Any unjustified and unacceptable delay in delivery beyond the delivery schedule as per purchase order will render the Bidder/Manufacturer liable for liquidated damage at the rate of 0.5% (half percent) per week, subject to maximum of 5% beyond which order will be cancelled, EMD forfeited besides recovery of LD.
04. Late and delayed Tenders: Late and delayed tender will not be considered. In case any unscheduled holiday occurs on prescribed closing/opening date the next working day shall be the prescribed date of closing/opening.
05. Ground for Rejection of Tender: The tenders are liable to be rejected if any of the fore going conditions are not complied with and must be strictly as per this tender document. The tender should be complete in all respects and duly signed wherever required. Incomplete and unsigned offer will not be accepted.
06. Entry Tax: Entry tax, if applicable will be borne by the bidder.
07. TDS as applicable shall be deducted at source from the Bill.
08. Any loss or damage caused to the article in transit is to be made good by the bidder free of cost within reasonable time.
09. Security Deposit / EM can be forfeited in case of non supply / part supply / delayed supply of material unless permitted by the customer.
10. No escalation in respect of materials, labor, freight etc. will be allowed in any shape.
11. A declaration should also be furnished by the agency that they will supply the original product of the manufacturing company. In case of supply of duplicate product suitable



action will be taken against the agency including forfeiture of EMD and Security Deposit.

12. The rates should be quoted and legibly written both in words and Figures.the same must be attested by the bidder with full signature; however no overwriting is permissible.
13. In case of any discrepancy between words and figures, in financial bid, the rates in words shall be accepted as correct.
14. The bids shall be opened in the office of **The Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Mid-day Meal Scheme, Premises of Bihar Text Book Corporation, Budh Marg ,Patna-1** yon the date and time given in the enquiry letter. The Bidders may send their authorised representative to attend the Bid opening, if they so desire. In the event of the bid opening date being declared holiday, the bids will be opened at the appointed time and place on the next working day.
15. The Bidder has to sign in full at all pages of the bidding document.

Secretary,
Bihar Rajya Madhyahan Bhojan Yojana Samiti
-cum-
Director,
Mid-day Meal Scheme,
Bihar, Patna



Annexure:- C

Technical Specification			Compliance by Bidder
Network	2G Network (India - 900/1800)	GSM 850 / 900 / 1800 / 1900 MHz	
	3G Network (India - 2100)	HSDPA 900 / 2100 MHz	
	WiFi	Wi-Fi with 802.11 b/g/n	
	Bluetooth	Enabled	
	SIM	Mini-SIM based 3G enabled	
Memory	Memory	1 GB inbuilt	
	Card Slot	Micro SD, up to 32 GB	
	Storage	16 GB on board	
	Graphic Controller	Inbuilt	
Display	Type	PLS LCD capacitive touch screen, 16M colors	
	Size	600 x 1024 pixels, 7.0 inches (~170 ppi pixel density)	
	Multitouch	Required	
		- Touch Wiz UI	
Sound	Alert types	Vibration; MP3, WAV ringtones	
	Microphone	Inbuilt	
	Loudspeaker	Inbuilt with stereo speakers	
	3.5mm jack	Required	
Data	GPRS	Class 33	
	EDGE	Yes	
	Speed	HSDPA, 21 Mbps; HSUPA, 5.76 Mbps	
	WLAN	Wi-Fi 802.11 a/b/g/n, DLNA, Wi-Fi Direct, dual-band, Wi-Fi hotspot	
	Bluetooth	Yes, v4.0 with A2DP, HS	
	USB	Yes, v2.0, USB On-the-go support	
Camera	Primary (Rear)	3.15 MP, 2048x1536 pixels	
	Features	Geo-tagging, smile detection	
	Video Recording	720p@30fps	
	Secondary (Front)	Required VGA	
Features	OS	Android 4.0 \ Windows 7 \ IOS 5.0 or equivalent or above	
	Chipset	TI OMAP 4430	
	CPU	Dual-core 1 GHz	
	GPU	Power VR SGX540	
	Sensors	Accelerometer, gyro, compass, ambient light sensor	
	Messaging	SMS(threaded view), MMS, Email,	

		Push Email, IM, RSS (3GPP2, H.263 + AMR, H.264, JPEG, MPEG4)	
	Browser	HTML5, Adobe Flash	
	GPS	Yes, with A-GPS support and GLONASS	
	Java	Yes, via Java MIDP emulator	
		- SNS integration	
		- Organizer	
		- Image/video editor	
		- Quickoffice HD editor/viewer	
		- Google Search, Maps, Gmail,	
		- YouTube, Calendar, Google Talk, Picasa integration	
		- Voice memo	
		- Predictive text input (Swype)	
	Video Telephony	H.264	
	Email	POP3, IMAP4, SMTP	
Video		MP4/DivX/Xvid/H.264/H.263/WMV player	
Audio		MP3/WAV/eAAC+/WMA/AC3/Flac player	
Battery	Li-Ion	4000 mAh	
Charger		2/3 Pin wall mount charger CE certified	
		Equipment to support charging through USB port also. USB cable to be provided.	
Screen Protector / Guard		Tablet PC to be supplied with factory installed screen and back protector	
Certifications	SAR EU	0.71 W/kg (head)	
	Security	FIPS 140-2 Certified for Security	
External Memory		Tab to be supplied with 32GB Micro SD Card (Tab manufacturer certified)	
External Battery		Rechargeable 4800 MAh battery (Tab manufacturer certified)	
Headset		Bluetooth enabled Headset (Tab manufacturer certified)	
Case		Flip Case with Bluetooth keyboard with charging cable (Tab manufacturer certified)	
Guard		Back and front scratch guard (Tab manufacturer certified)	

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Annexure: D

Undertaking by the Bidder

I have read all the terms, conditions, enclosures and the whole tender document and understood the contents. As a token of acceptance of all the terms of tender, I am here by submitting the entire tender document under our seal and signature. I am also authorized by my firm to fill in this tender and therefore I am submitting this in the form of undertaking. Apart from that agree to abide by the following:

1. Certificate of satisfactory past performance (last 3 years) has been enclosed.
2. We will ensure that a minimum of 98% uptime, calculated on an annual basis is achieved for the supplied items.
3. We shall give benefit of any price reduction found by the time of placing the supply order.
4. We agree to accept partial order if it is placed.
5. We have quoted rates of items for three years comprehensive warranty on tablet PC and one year on accessories, with spare and labour.
6. In case of test results showing that supplies are not up to the prescribed standard of specifications, the supplier shall change the whole lot but within the stipulated delivery period, and the cost of the test will be borne by the supplier.
7. Articles not approved during inspection or testing shall be rejected and will have to be replaced by the bidder at his own cost within the time .
8. The rejected articles shall be removed by the bidder within 3 days of intimation of rejection, after which Samiti shall not be responsible for any loss, shortage or damage and shall have the right to dispose of such articles as he thinks fit, at the bidder's risk and on his account.
9. The bidder shall be responsible for the proper packing so as to avoid damage under normal conditions of transport by sea, rail and road or air and delivery of the material in the good condition to the consignee at destination. In the event of any loss, damage, breakage or leakage or any shortage the bidder shall be liable to make good such loss and shortage found at the checking/ inspection of the material by the consignee. No extra cost on such account shall be admissible.
10. The Contract for the supply, can be repudiated at any time by the Purchase Officer, if the supplies are not made to his satisfaction after giving an opportunity to the bidder of being heard and recording the reasons for repudiation
11. It is undertaken that no item supplied is used/reprocessed or refurbished in any manner either in part or otherwise.
12. The above document is executed on ___/___/2013 at (place) _____ and we accept that if anything out of the above information is found wrong, our tender shall be liable for rejection.
13. We hereby undertake that all the components/parts/assembly are original and no duplicate parts are used in the entire manufacturing process.



Name of Person: _____

Complete Address: _____

Annexure :E

Sample Format of Bank Guarantee

To

**The Secretary,
Bihar Rajya Madhyahan Bhojan Yojana Samiti
-cum-
Director, Mid-day Meal Scheme,
Bihar, Patna**

Whereas(hereinafter called “the Bidder”) has submitted its Bid dated..... (Date of submission of Bid) for Procurement of Tablet PC in terms of the Tender no dated issued by **The Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Mid-day Meal Scheme, Bihar, Patna** (hereinafter called “the Bid”).

Whereas the Bidder is required to furnish a bank guarantee as Earnest Money Deposit from a scheduled commercial bank (Bank Guarantee). In consideration of the fact that the Bidder is our valued customer and the fact that he has submitted the Bid, we, **(name and address of the bank)**, (hereinafter called “the Guarantor Bank”), has agreed to bind ourselves, our successors, and assigns to irrevocably issue this Bank Guarantee and guarantee as under

NOW THIS GUARANTEE WITNESSETH: -

1. If the Bidder

(a) Withdraws its Bid proposal during the period of Bid validity specified by the Bidder on the Technical Proposal Cover Letter; or

(b) Having been notified of the acceptance of its Bid by **the Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Mid-day Meal Scheme, Bihar, Patna** during the period of Bid Proposal validity, Fails or refuses to comply to the order for supply

The Guarantor Bank shall immediately on demand pay **The Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Bihar, Patna** without any demur a sum of Rs (Guaranteed Amount).

2. The Guarantor Bank will make the payment of the Guaranteed Amount forthwith on the demand made by **The Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Patna** , notwithstanding any objection or dispute that may exist or arise between **the Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Bihar, Patna** and the Bidder or any other person.



3. The demand of **the Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Bihar, Patna** on the Guarantor Bank for the payment of the Guaranteed Amount, shall be deemed as the final proof of fulfillment of the conditions stipulated in (1) above.

4. This Guarantee shall be irrevocable and shall not be discharged except by payment of the above amount by us to **the Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Mid-day Meal Scheme, Bihar, Patna** and our liability under this Guarantee shall be restricted to the Guaranteed Amount being Rs.

5. If it is necessary to extend this Guarantee on account of any reason whatsoever, we undertake to extend the period of this Guarantee on the request of the Bidder under intimation to **the Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Mid-day Meal Scheme, Bihar, Patna** .

6. To give full effect to the Guarantee contained herein, **the Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Mid-day Meal Scheme, Bihar, Patna** shall be entitled to act as if the Guarantor Bank is the principal debtor in respect of claims against the Bidder and the Guarantor Bank hereby expressly waives all its rights of surety-ship and other rights, if any, which are in any way inconsistent with any of the provisions of this Guarantee.

7. Any notice by way of demand or otherwise may be sent by special courier, telex, fax, registered post or other electronic media to our address as afore-said and if sent by post, shall be deemed to have been given to us on its receipt.

8. Our liability under this Guarantee will continue to exist until a demand is made by **the Secretary, Bihar Rajya Madhyahan Bhojan Yojana Samiti-cum-Director, Mid-day Meal Scheme, Bihar, Patna** in writing or up to and including Six (6) Months after the period of the Bid Proposal validity, i.e. up to _____, and any demand in respect thereof should reach the Bank not later than the above date.

Dated this day2013.

Yours faithfully,

For and on behalf of the Guarantor Bank,

(Signature)
Designation
(Address and Common Seal of the bank)



Annexture :F

Sample Manufacturer's Authorization Form

Date: dd/mm/yyyy

To,
The Secretary,
Bihar Rajya Madhyahan Bhojan Yojana Samiti
-cum-
Director,
Mid-day Meal Scheme,
Bihar, Patna

Reference: Tender for supply of Tablet PC

Sir,

We _____, (*name and address of the manufacturer / developer*) who are established and reputed manufacturers of _____ having factories at _____ (*addresses of manufacturing locations*) do hereby authorize M/s _____ (*name and address of the bidder*) to bid, negotiate and conclude the contract with you against the above mentioned tender for the above equipment manufactured by us. As an OEM we assure timely supply and back to back support, as required vide this tender, with services and spares for the offered product during the warranty period.

Yours faithfully,

For and on behalf of M/s _____ (*Name of the manufacturer*)

Authorised Signatory

(Enclose copy of signatory identity)



Annexure:- G

Financial Bid Format

FINANCIAL			
Item	Per Unit Basic Cost for all items inclusive of installation, warranty, F.O.R. Site of Installation (in figure)	Taxes (in figure)	Total per unit cost for all items inclusive of taxes, installation, warranty, F.O.R. Site of Installation (in figure)
Tablet PC with standard and following accessories			
External Memory (Tab to be supplied with 32GB Micro SD Card)- (Tab manufacturer certified)			
External Battery (Rechargeable 4800 MAh battery)			
Headset (Bluetooth enabled Headset)- (Tab manufacturer certified)			
Case (Flip Case with Bluetooth keyboard with charging cable)- (Tab manufacturer certified)			
Guard (Back and front scratch guard)- (Tab manufacturer certified)			
Rates in Words			

In the part relating to Price Bid, the OEM/Bidder must provide the following:-

- (a) Composite Basic price including installation, warranty and delivery, for all standard and required accessories along with Tablet PC, only in above format
- (b) Composite Total price including installation, warranty, delivery and taxes, for all standard and required accessories along with Tablet PC, only in above format
- (c) VAT should be indicated separately in the required column.
- (d) Installation, warranty, delivery & commissioning charge (including Service Tax), should be included in the basic rate of quoted items, if any. Delivery shall be F.O.R. at district level.
- (e) Freight & insurance charge should be included in the basic rate of quoted items, if any.

Bidder signature with Seal

